**Aishwarya Sharma**

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# SUMMARY

* Having around 6 years of experience in IT industry with 3 years of experience in RPA Automation Anywhere Developer and 3 years of experience in PHP Developer
* Working knowledge of Automation Anywhere for developing front office and back office robots.
* Involved in process automation collaborations with business users globally to analyze business processes, recommend RPA based solutions for the processes, and develop robots using Automation Anywhere software.
* Hand on experience in Robotic Process Automation RPA with different platforms and successful implementation in Production environment.
* Develop robots using Automation Anywhere and Identifying and debugging the errors using Error Handlers.
* Used Automation Anywhere Object recorder to manage and execute windows controls as a background process.
* Good Knowledge on Running scheduled tasks anytime by using powerful Task scheduling, even when computer is locked.
* Created reusable automation framework with Meta Bots and reusable libraries with data externalization for RPA implementation.
* Created database connections to fetch the data and automated the process to arrange data.
* Manage job scheduling and execute batch data processing with ease.
* Part of RPA Capability to look after all the issues that occur along different processes and assist developers in resolving issues.

# SKILLS

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| --- | --- |
| **RPA Tool** | Automation Anywhere v10.5 and v10.7 |
| **Operating System** | Linux, Windows 7/8/10 |
| **Application Software** | MS Word, MS Excel |
| **Web Technology** | PHP,HTML5, Ajax, CSS |
| **DBMS/RDBMS** | MySQL 5.0 , SQL Server 2013 |
| **Tools** | GIT, BitBucket, Sublime Text, Notepad++, Eclipse IDE |

***EDUCATIONAL & PROFESSIONAL QUALIFICATIONS***

Bachelor of Technology in Information Technology from Rajiv Gandhi Technical University, MP

# PROFESSIONAL EXPERIENCE

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| **Organization** | **Role** | **Period** |
| MothersonSumi Infotech & Designs Ltd. Noida | Sr. Software Engineer | 03/04/2017 – Present |
| Udaan Technology Pvt. Ltd. Noida | Software Engineer | 19/05/2014 – 20/03/2017 |

***KEY PROJECTS***

**Project Title: FNOL PRO (First Notice of loss, Claim)**

**Technologies and Tools:** Automation Anywhere

The process is define to interact with web application and get the input as required depending upon the client requirement for the process robot get the input like loss location, loss detail, handler assignment, file the details as per the claim upload document, letter, claim detail, send mail etc and after the bot get all relevant data as input and start performing with application and upload the document as per business requirement.

The scope of the project is to Automation Existing Manual function/operation for working on Application, The Project Involved creating an RPA solution for process which includes more than 50 daily claim as per relevant need

## Roles and Responsibilities:

* + Implement End to End Robotic Process Automation (RPA) using Automation Anywhere.
  + Developed the object and workflow for client requirements.
  + Designed, Developed and tested Bot tasks using Automation Anywhere.
  + Provide Expected handling at every possible scenario for robust error- free development.
  + Worked closely with Process SME’s to translate process into Process Definition Document (PDD) & Solution Design Document (SDD) and educated SME’s to work with Bots in production.
  + Created Object Design Instruction for clear understanding on the activity performing during development. Made sure every small step is documented to remove ambiguity.
  + Performed stress test for bot Script to prove the scalability and stability of RPA code.
  + Worked with the support team to help them to understand the process.

**Project Title: SNOL PRO (Secondary Notice of loss, Claim)**

**Technologies and Tools:** Automation Anywhere

The process is define to interact with web application and get the input as required depending upon the client requirement for the process robot get the input like loss location, loss detail, handler assignment, file the details as per the claim upload document, letter, claim detail, send mail, etc and after the bot get all relevant data as input and start performing with application and upload the document as per business requirement.

The scope of the project is to Automation Existing Manual function/operation for working on Application, The Project Involved creating an RPA solution for process which includes more than 50 daily claim as per relevant need

## Roles and Responsibilities:

* + Implement End to End Robotic Process Automation (RPA) using Automation Anywhere.
  + Developed the object and workflow for client requirements.
  + Designed, Developed and tested Bot tasks using Automation Anywhere.
  + Provide Expected handling at every possible scenario for robust error- free development.
  + Worked closely with Process SME’s to translate process into Process Definition Document (PDD) & Solution Design Document (SDD) and educated SME’s to work with Bots in production.
  + Created Object Design Instruction for clear understanding on the activity performing during development. Made sure every small step is documented to remove ambiguity.
  + Performed stress test for bot Script to prove the scalability and stability of RPA code.
  + Worked with the support team to help them to understand the process.

**Project Title: Payroll Process**

**Technologies and Tools:** Automation Anywhere

In the process, we will update the detail of the McDonald’s employee on daily basis by checking the progress that we get in the application. Based on the input that we receive this input application it will validate and process the step

In the I9 process user check and validate the employment eligibility, where the user receives the I9 cases with various status and post verifying the status as per the process instruction user updated, amend and escalate for making necessary amendments.

## Roles and Responsibilities:

* + Assessing the project estimation the timelines and project complexities
  + Developed the object and workflow for client requirements.
  + Designed, Developed and tested Bot tasks using Automation Anywhere.
  + Work with BA to design To-Be solution and create Solution document
  + Manage support functions planning, tracking, reporting, and internal communication
  + Review the failure & exception cases and fix the bug in an immediate manner and send back the RCA to team & operation as well

**Project Title: Automation of APTome BPM Application**

**Technologies and Tools:** Automation Anywhere

At SCI the processors receive the invoice detail from the OCR team, and they need to update those detail in their APTome application which is BPM tool and web application. The processors while entering the value should check for the number of condition like previous Amount is greater/lesser than 0, is the Invoice amount is greater than 10K, etc And finally send to next stage processing.

We have to automated this process using Automation Anywhere, the bot will update the few fields in the APTome application based on the input excel sheet and check for all the condition and selects the correct user action and submit the invoice

## Roles and Responsibilities:

* + Involved in all phases of the RPA life cycle, which includes requirement gathering development testing and deploying to the production
  + Worked on a few system variable and made the code dynamic in nature, so that the same code will run fine all the 3 run time machine
  + This automation deals with Web Application (APTome), Excel (input) and worked on Chrome automation as IE was having trouble to open the APTome application.
  + Developed the bot in the Chrome environment and used Metabots
  + Different Error Handling stages, Error Logs, snapshots were used, and the bot would trigger an email to the user along with the screenshot of the error

## Things Learned:

* + Usage of Error Handling, recorders, dynamic watts
  + Usages the Credential Manager and Task Scheduler
  + Usage of the Error log, screen capture, etc

# DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.